

Next-Gen Observability for Network Mission Operators

Signal Over Noise for Mission Ops

Sapphire is MetroStar's next-generation observability platform for mission-critical networks. It unifies telemetry from networks, cloud, and security tools to cut alert noise and provide a single, service-centric view of reliability. Powered by context-aware AI that learns your unique environment. Teams can detect degradation faster, identify root causes with confidence, and reduce time to resolution. This improves availability and lowers operational costs.

Network Service Challenges



**Uncorrelated
Data Puzzle**



Alert Fatigue



**Fragmented
Tools**



**Lacks Service
Visibility**



Sapphire Operational Model

Solving The Network Service Puzzle

Integrates fragmented data sources into a correlated data model with statistical analysis to deliver context-aware AI that resolves network service issues faster and at lower cost.



**Focused on
correlated metrics
that matter**



**Focused on
network service
delivery**



**Context aware AI
that knows your
environment**



**Uplevels the skills
of your network
personnel**



**Reduced alerts:
based on history
and thresholds**



**Provides Service
Reliability Index
similar to the DJIA**



Sapphire Benefits

Service Intelligence at Speed

Accelerates root-cause diagnosis, improves service reliability, and enables 40–60% faster incident resolution through correlated data and mission-tuned AI.



IL-5 Ready Hosting: Preauthorized cloud hosting meeting DoW Impact Level 5 security controls.



Reduced Time to Detect: Diagnoses outages in minutes not hours.



Reduce Mean Time to Resolution: Quickly work with one click triage and correlated signals.



Continuous Software Updates + Model Training: Sapphire decreases operational risk by catching degradation before it becomes an incident.

**Contact Us Today to Engage Sapphire on a Pilot System
& Then Scale Across Your Portfolio**

About MetroStar

MetroStar is a venture-backed, AI-enabled solutions company, delivering next-generation solutions to U.S. government agencies. Focused on mission acceleration, MetroStar equips agencies with the tools and strategies required to navigate the nation's present and future priorities.



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